

Alison Norah Gillwald

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Education

PhD, Witwatersrand University 2009. Title: Wire Less: A decade of telecommunications reform in South Africa. Supervisor: Prof Robin Mansell, London School of Economics and Politics.

Certificate in Economics and Public Finance, UNISA (University of South Africa) 1988.

MA, University of Natal, Durban (SA) 1994. Title: Towards a Democratic Media Policy for South Africa.

Honours in African Political Studies, University of Transkei, (SA) 1982 B Journalism, Rhodes University, Grahamstown (SA) 1979

Experience

Currently:

Executive Director of Research ICT Africa, a digital policy think tank based in Cape Town. Responsible for developing and directing an African-wide ICT policy and regulatory research network with the purpose of developing on the continent the data

2018 - Adjunct professor: University of Cape Town, Adjunct Professor, Nelson Mandela School of Public Governance, University of Cape Town. Responsible for convening of African Digital Economy and Society doctoral programme: supervision of PhD students and convening executive and professional development training for regulators, policy makers, parliamentarians and ICT industry.

2010 – 2017 Adjunct professor: University of Cape Town, Graduate School of Business, Management of Infrastructure Regulation (MIR) responsible for PhD supervision.

2006 Associate Professor, Graduate School of Public and Development Management, University of the Witwatersrand, SA. Learning Information Networking and Knowledge (LINK) Centre.

2003 Research Director, LINK Centre: Responsible for developing African ICT policy research network (Research ICT Africa)

1999 – Founding director of the LINK Centre, responsible for establishing and developing a centre to create policy and regulatory capacity in the area of telecommunications, broadcasting and information communication technology through training, research and consultancy in the southern African region.

1997 Councillor, South African Telecommunications Regulatory Authority (SATRA). Appointed to the Council of SATRA by the President, on the recommendation of Parliament, following a public nomination process.

1994 Independent Broadcasting Authority: Policy Department - Founding head of department, specifically responsible for co-ordination of the Triple Inquiry Report on the protection and viability of public broadcasting, cross-media control and local content for Parliament.

Selected publications and editorships

Published in the areas of public policy, media, telecommunications, gender, and informal sector development including and reviewer/panel for Telecommunications Policy (Elsevier), Information Technology and International Development (MIT), Journal of Digital Media and Policy (Taylor & Francis) Editorial board of Review of Policy Research, Blackwells, London.

Currently:

Associate Editor: *Discovery*, Journal of the International Telecommunications Union, Geneva.

Editorial Board: *Journal of Digital Media & Policy*

Guest editor:

Guest Editor (2016) Special issue Communication Policy Research South, *Information Technology and International Development*, USC Annenberg School for Communication and Journalism, Los Angeles Vol.12. Spring.

Guest Editor (2013) Vol. 15 no.5, Connecting Africa and Asia: ICT policy research and practice for the global South, *info*, Emerald, London.

Book Chapters

- Gillwald, A (2021) A New Digital Deal: alternative digital futures to the ‘Fourth Industrial Revolution’, in Mazibuko-Makena, Z and Kramer Mabula, E Leap 4.0. African Perspectives on the Fourth Industrial Revolution MISTRA, Johannesburg.
- Gillwald A (2019) Open Access in Telecommunications Reform in Making Open Development Inclusive (ed. Smith M and Seward, R) IDRC & MIT Press, Ottawa and Cambridge.
- Gillwald A, Galpaya H and Aguerra A (2019) Understanding the Gender Digital Divide in Hafkin N and Sey A. Taking Stock: Data and Evidence on Gender Equality
- Cloete, C and Gillwald A (2014) Informational development in South Africa in Castells, M and Hinamen P, *Reconceptualizing Development in the Global Information Age*, Oxford University Press, London.
- Gillwald, A and Calandro, E (2014) Policy considerations for mobile development in Africa, in Skouby, K Henten, A, Tobbin, P & Williams, I *Mobile Development: Perspectives from Africa*, International Telecommunications Union.
- Gillwald, A (2014) ICTD, Regulation and Development in *International Encyclopedia of Digital Communication & Society*, Wiley-Blackwell, London
- De Lanerolle I, Gillwald, A (2014) Let Them Eat Movies: (How) Will Next-Generation Broadband Diffuse Through Africa? In O'Neill, J. Noam E, and Gerberg E (eds) *Broadband as a Video Platform - Strategies for Africa*, Springer, pp.15-40 DOI: 10.1007/978-3-319-03617-5

Journals/portals

- Stork, C and Gillwald, A (2014) [Link between termination rates and retail prices in Namibia, Kenya and South Africa](#), *Telecommunications Policy*, Volume 38, Issues 8–9, September 2014, Pages 783-797, Elsevier, Pergamon.
- Stork C, Calandro E, Gillwald A (2013) Internet going mobile: Internet access and use in 11 African countries. *Info* 15(5): 34–51. Emerald.
- Gillwald, A & Jean Paul Simon (2012) *The ICT Landscape in BRICS countries: South Africa*, No. 86, Communications & Strategies, Idate, Montpellier, France.
- Gillwald, A & Muruithi, M (2011) Regulatory Intervention or Disruptive Competition: Ending Roaming charges in East Africa, *Info*, Special Africa Issue, Spring, Emerald, London.
- Milek, A, Stork C & Gillwald A (2011) Towards Evidence-based ICT Policy and Regulation: Gender Assessment of ICT Access and Usage in Africa, *Info*, Special Africa Issue, Spring, Emerald, London.

Policy papers and reports

- Gillwald A, Mothobi O (2019) After Access – Barriers to internet use- Kenya, Nigeria, South Africa and Rwanda - Policy Series No 5, Paper no. 1, <https://researchictafrica.net/2017/03/15/internet-use-barriers-and-user-strategies-perspectives-from-kenya-nigeria-south-africa-and-rwanda/>.
- Gillwald A, and Mothobi O (2018) Policy Paper Series. 5, no. 6: After Access The state of ICT in Mozambique. <https://researchictafrica.net/2019/04/04/ict-in-mozambique/>
- Gillwald A, and Mothobi O (2018) Policy Paper Series No. 5 Paper No. 7 After Access: A Demand-side View of Mobile Internet From 10 African Countries. https://researchictafrica.net/2019/after-access_africa-comparative-report/
- Gillwald A, Mothobi O, Rademan B (2018) After Access – State of ICT in South Africa Policy Paper no. 5, Series 5: Research ICT Africa, Cape Town. https://researchictafrica.net/after-access-south-africa-state-of-ict-2017-south-africa-report_04/
- Gillwald, A (2017) Beyond Access: Addressing Digital Inequality in Africa, GCIG Paper No. 48 Series: [Internet Governance](#)

Recent conferences

- Gillwald A and van der Spuy, A (2019) National delivery of global public goods, data governance from a developing country perspective, Giganet, Berlin, 2019 available at SSRN

Gillwald A and Van der Spuy A (2019) Demand side valuation of public goods in the allocation of digital resources: the case of South Africa, 25 Years of Democracy Conference, MISTRA, University of Johannesburg.

Gillwald A (2019) Keynote address, African Internet Governance Forum, African Union, N'Djamena, Chad.

Gillwald, A (2019) High Level Opening Panel representing academia and civil society, World Summit on the Information Society +10, Geneva.

Consulting experience and technical assistance

2019 – African Development Bank: Opportunities and Risks of Fourth Industrial Revolution in Africa.

2019 – National Planning Commission, Digital Futures – Five Year Review of the National Development Plan.

2018 – African Union & European Union: Policy and Regulation Initiative for Digital Africa (PRIDA)

2017 – ITU/Ministry of Communications: Uganda Digital Readiness Assessment.

2016 – World Bank Broadband and Gender Gap Analysis for Zambia.

2015 – African Development Bank Lead Consultant, ICT Sector Performance Review of Malawi, Mozambique and Zambia.

2013 – Lead expert group to draft national broadband plan SA Connect, South African Government.

Office, awards, directorships, service

2021- 502019 – Deputy Chairperson Giganet, academic conference on Internet Governance

2014 – International Corporation for Assigned Names and Numbers, (ICANN) President's Expert Panel on Multistakholderism

2013 - Deputy Chairperson, National Broadband Advisory Council.

2009 – Presidential (Lula) International Expert Group member on Brazilian broadband policy.

2008 Reappointed by Parliament to the Board of the Board of the South African Broadcasting Corporation (SABC).